

Extended Warranties for Canon Document Scanners

“We are extremely happy with DoxTek. Their expertise and support has been vital.”

Mark Tanner

Records Manager, Questar InfoComm

Warranty Pricing

Scanner	SEMP	SSP
DR-2050C	\$99.00	\$49.00
DR-2080C	\$99.00	\$49.00
DR-2580C	\$99.00	\$49.00
DR-3020	\$649.00	\$159.00
DR-3060	\$649.00	\$159.00
DR-3080C	\$649.00	\$159.00
DR-5010C	\$849.00	\$199.00
DR-5020	\$999.00	\$249.00
DR-5080C	\$1,399.00	\$349.00
DR-6080	\$999.00	\$249.00
DR-7580	\$999.00	\$249.00
DR-9080C	\$1,399.00	\$349.00

NOTE: Pricing is subject to change without notice. Warranties are renewed on a case-by-case basis.

Call toll-free (877) 705-7226 to order an extended warranty.

Extended warranties are an excellent resource to help protect you against expensive scanner maintenance.

DoxTek offers two extended warranty options. Both the Scanner Exchange Maintenance Program (SEMP) and the Scanner Support Program (SSP) provide the highest quality of support and customer service above and beyond Canon's 90-day warranty.

In addition to warranties, DoxTek offers depot services for all Canon scanners. Each technician is Canon certified and has the expertise to quickly diagnose and repair scanner malfunctions.



Scanner Exchange Maintenance Program (SEMP)

SEMP is DoxTek's most popular warranty because it minimizes scanner downtime. If a malfunctioning scanner cannot be repaired over the telephone, DoxTek will overnight you a replacement unit free of charge. Simply keep the replacement and return the broken scanner.

Maintenance Agreement Terms

1. The agreement will be in force for one year from date of purchase.
2. A mandatory 30-day waiting period will be required for scanners not under warranty at the time of purchase.
3. DoxTek will pay for overnight delivery of the replacement scanner.
4. Client will pay for delivery of the defective scanner.

Scanner Support Program (SSP)

Enjoy a 50 percent discount off labor and a 25 percent discount off parts through the Scanner Support Program. At a fraction of regular depot costs your scanner will be repaired quickly and correctly.

Maintenance Agreement Terms

1. The agreement will be in force for one year from date of purchase.
2. Client will pay for shipping to and from DoxTek's repair center.

Price Comparison*

Description	Billable	SSP	SEMP
Pickup roller	\$18.91	\$14.18	\$0.00
Separation roller	\$25.63	\$19.22	\$0.00
Feed roller	\$39.58	\$29.69	\$0.00
1.5 hrs. labor	\$225.00	\$112.50	\$0.00
1 hr. cleaning	\$150.00	\$75.00	\$0.00
Total Costs	\$459.12	\$250.59	\$0.00

*Based on a complete roller replacement and cleaning for the Canon DR-3000 series document scanners.